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## **Boeing Quality Management System Requirements for Suppliers**

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**Supplier Quality Integration Team (SQIT), 66-C6-5R00**

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## Table of Contents

1. Scope.....	1
1.1 Appendix A - AS9100C, Quality Management Systems - Requirements for Aviation, Space and Defense Organizations .....	1
1.2 Appendix B—Phased Out .....	2
1.3 Appendix C—AS9110, Quality Management Systems - Requirements for Aviation Maintenance Organizations.....	2
1.4 Appendix D - AS9120, Quality Management Systems – Requirements for Aviation, Space and Defense Distributors.....	3
1.5 Addendum 1—Variation Management of Key Characteristics (9103*) .....	3
1.6 Addendum 2: Quality Systems Requirements for Deliverable Software.....	4
2. Boeing Recognition of Quality Management System Accredited Certification/Registration.....	5
Appendix A AS9100C, Quality Management Systems – Requirements for Aviation, Space and Defense Organizations.....	A-1
Appendix B Phased Out .....	B-1
Appendix C AS9110, Quality Management Systems, Requirements for Aviation Maintenance Organizations .....	C-1
Appendix D AS9120, Quality Management Systems – Requirements for Aviation, Space and Defense Distributors.....	D-1
Addendum 1: Variation Management of Key Characteristics (9103*) .....	Addendum 1-1
1. Scope .....	Addendum 1-1
2. Assessment of Conformance to Requirements.....	Addendum 1-1
2.1 Variation Management of Key Characteristics .....	Addendum 1-1
Addendum 2: Quality Systems Requirements for Deliverable Software .....	Addendum 2-1
Section 1 – Quality Management Systems - Requirements for Aviation, Space and Defense Organizations - Deliverable Software (Supplement to 9100).....	Addendum 2-1
Section 2 – Deliverable Aerospace Software Supplement for AS/EN/JISQ 9100* Quality Management Systems - Capability Maturity Model® Integration (CMMI) .....	Addendum 2-2
Active Page Record .....	APR-1
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## 1. Scope

Supplier Quality Management System requirements for The Boeing Company are contained in this document. Systems are described in three active appendices\* and two addenda, the applicability of which shall be defined by contract.

\*Note: Appendix B is phased out as of this revision of this document.

It is emphasized that the quality management system requirements specified in this document are complementary (not alternative) to contractual and applicable law and regulatory requirements.

This document also provides supplier requirements for Boeing recognition of certification/registration documentation issued by an accredited Certification Body (CB) in accordance with International Aerospace Quality Group (IAQG) requirements.

This document is an expression of the expectation by The Boeing Company of all of our suppliers today and in the future.

Allowance to depart from the Boeing requirements within this document is at the sole discretion of The Boeing Company. Authorized departures will be managed under Boeing's Limited Approval process and noted in the supplier's profile.

### 1.1 Appendix A - AS9100C, Quality Management Systems - Requirements for Aviation, Space and Defense Organizations

This appendix describes the quality system requirements for Boeing suppliers as contained in ISO 9001 as supplemented by 9100 which includes all IAQG sanctioned standards including but not limited to AS9100C, EN9100 and JISQ 9100. Appendix A represents the International aerospace quality standard for quality assurance in design, development, production, installation, and servicing.

Boeing Appendix A suppliers will be AS/EN/JISQ 9100\*, "Quality Management Systems - Requirements for Aviation, Space and Defense Organizations" certified by an accredited Certification Body listed in the International Aerospace Quality Group's (IAQG) OASIS database.

The Boeing Company has adopted the AS/EN/JISQ 9100\* transition timeline as sanctioned by the International Aerospace Quality Group (IAQG). Transition will be in accordance with the schedule referenced on the OASIS database.



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[http://www.iaqg.sae.org/servlets/index?PORTAL\\_CODE=IAQG](http://www.iaqg.sae.org/servlets/index?PORTAL_CODE=IAQG)

For Suppliers under contract for Maintenance, Repair or Overhaul (MRO), the Seller's AS/EN/JISQ9100\* certification shall have an associated CB assessment report/package that contains evidence that service process was assessed.

[http://www.iaqg.sae.org/servlets/index?PORTAL\\_CODE=IAQG](http://www.iaqg.sae.org/servlets/index?PORTAL_CODE=IAQG)

**\*Note:** 9100 includes all IAQG sanctioned standards including but not limited to AS9100C, EN9100 and JISQ 9100.

## 1.2 Appendix B—Phased Out

The Boeing Company currently does not recognize AS9003 for production approvals, it has been phased out over time and therefore this Appendix is considered "Obsolete".

AS/EN/JISQ9100\* is the preferred quality management system standard.

**\*Note:** 9100 includes all IAQG sanctioned standards including but not limited to AS9100C, EN9100 and JISQ 9100.

## 1.3 Appendix C—AS9110, Quality Management Systems - Requirements for Aviation Maintenance Organizations

This appendix describes the quality management system requirements for Boeing suppliers as contained in ISO 9001 as supplemented by 9110\*. Appendix C represents the international aerospace quality standard for aerospace maintenance organizations.

The Boeing Company has adopted the AS9110 transition timeline as sanctioned by the International Aerospace Quality Group (IAQG). Transition for Appendix C will be in accordance with the schedule on the OASIS database.

[http://www.iaqg.sae.org/servlets/index?PORTAL\\_CODE=IAQG](http://www.iaqg.sae.org/servlets/index?PORTAL_CODE=IAQG)

Suppliers that have active contracts for the maintenance, repair or overhaul of non-original equipment manufacturer equipment with Boeing and receive purchase contracts changes or new purchase contracts that include D6-82479 Appendix C as a requirement shall have an AS/EN 9110\*, "Quality Management Systems - Requirements for Aviation Maintenance Organizations" certification from an



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accredited certification body listed in the International Aerospace Quality Group's (IAQG) OASIS database:

[http://www.iaqg.sae.org/servlets/index?PORTAL\\_CODE=IAQG](http://www.iaqg.sae.org/servlets/index?PORTAL_CODE=IAQG)

**\*Note:** 9110 includes all IAQG sanctioned standards including but not limited to AS9110 and EN9110

## 1.4 Appendix D - AS9120, Quality Management Systems – Requirements for Aviation, Space and Defense Distributors

This appendix describes the quality management system requirements for Boeing suppliers as contained in ISO 9001 as supplemented by 9120\*.

The Boeing Company has adopted the AS/EN/JISQ 9120\* transition timeline as sanctioned by the International Aerospace Quality Group (IAQG). Transition will be in accordance with the schedule referenced on the OASIS database.

[http://www.iaqg.sae.org/servlets/index?PORTAL\\_CODE=IAQG](http://www.iaqg.sae.org/servlets/index?PORTAL_CODE=IAQG)

Boeing Appendix D suppliers will be AS/EN/JISQ 9120\*, "Quality Management Systems - Requirements for Aviation, Space and Defense Distributors" certified by an accredited Certification Body listed in the International Aerospace Quality Group's (IAQG) OASIS database.

**\*Note:** 9120 includes all IAQG sanctioned standards including but not limited to AS9120, EN9120 and JISQ 9120.

## 1.5 Addendum 1—Variation Management of Key Characteristics (9103\*)

Addendum 1 describes a process for managing the variation of key characteristics (KCs). It includes requirements that emphasize establishing both statistical control and capability of KCs.

**\*Note:** 9103 includes all IAQG sanctioned standards including but not limited to AS9103, EN9103 and JISQ 9103.

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## 1.6 Addendum 2: Quality Systems Requirements for Deliverable Software

Addendum 2 includes aerospace requirements for deliverable software which have been separated into two sections. Suppliers shall select and declare in their quality manual, which section they will deploy to meet the Addendum 2 requirement.

Section 1 is based upon AS/EN/JISQ 9100\* and AS9006 (pre-transition) and will be based upon AS/EN/JISQ 9100\* and AS9115 when the required 9100\* transition has been completed.

Suppliers Section 1 transition activity must also include transition to the requirements defined in AS9115.

Section 2 is based upon the AS/EN/JISQ 9100\* and Software Engineering Institute (SEI) Capability Maturity Model Integrated (CMMI).

The Boeing Company has adopted the AS/EN/JISQ 9100\* transition timeline as sanctioned by the International Aerospace Quality Group (IAQG). Transition will be in accordance with the schedule referenced on the OASIS database.

[http://www.iaqg.sae.org/servlets/index?PORTAL\\_CODE=IAQG](http://www.iaqg.sae.org/servlets/index?PORTAL_CODE=IAQG)

**\*Note:** 9100 includes all IAQG sanctioned standards including but not limited to AS9100C, EN9100 and JISQ 9100.

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## 2. Boeing Recognition of Quality Management System Accredited Certification/Registration

Quality system certification by accredited Certification Bodies (CBs) may be recognized as evidence of compliance.

Boeing reserves the right to;

- a. Make final determination regarding compliance to Boeing requirements.
- b. Change Boeing approval status of Seller based on Seller contract compliance.
- c. Terminate Boeing recognition of Seller's certification, regardless of previous or current recognition and regardless of Seller's certification status.
- d. Conduct assessment of Sellers quality management system.

When Seller utilizes CB AQMS certification as evidence of compliance, the Seller shall ensure the following:

1. The CB is accredited to perform AQMS assessments. The CB must use approved auditors and operate in accordance with the International Aerospace Quality Group (IAQG) certification/registration scheme as defined in AS/EN/SJAC 9104, "Requirements for Aerospace Quality Management System Certification/Registrations Programs".

**Note:** Reference IAQG OASIS database for listing of accredited CBs:

[http://www.iaqg.sae.org/servlets/index?PORTAL\\_CODE=IAQG](http://www.iaqg.sae.org/servlets/index?PORTAL_CODE=IAQG)

2. The Seller maintains objective evidence of CB certification/registration on file at Seller's facility. Objective evidence shall include:
  - a. The accredited AQMS certificate(s) of registration.
  - b. The audit reports, including all information pertaining to the audit results in accordance with the applicable certification/registration scheme.
  - c. Copies of all CB finding(s), objective evidence of acceptance of corrective action, and closure of the finding(s).

**Note:** Certification records shall be maintained in accordance with contractually specified quality record retention requirements.



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3. Boeing Supplier Quality Representative (SQR) is immediately notified in writing when Seller changes utilized CB.
  4. The CB services agreement provides for “right of access” to all CB records by Boeing, applicable accreditation body, applicable Registration Management Committee and other regulatory or government bodies for the purpose of verifying CB certification/registration criteria and methods are in accordance with the applicable IAQG certification/registration scheme.
  5. The CB has Seller’s written permission to provide audit results/data to IAQG membership as required by the applicable IAQG certification/registration scheme.
  6. Boeing is immediately notified in writing should the Seller’s certification/registration be suspended or withdrawn, or accreditation status of Seller’s CB withdrawn. Send email notification to:  
  

[grpcrboversightrep@boeing.com](mailto:grpcrboversightrep@boeing.com)
  7. Boeing-identified system nonconformities and Seller’s quality and delivery performance data is provided to the CB prior to the initial (stage two) audit, surveillance audits and recertification activity.
  8. Upon Seller receipt of Boeing nonconformance(s) that is classified as Major, against Seller's QMS, Seller shall coordinate with their CB in order to provide awareness and description of Corrective Action taken.
  9. In the event that Boeing changes Seller’s approval status from Approved to Probation or Disapproved; Seller will notify their CB within five business days and make arrangements for a Special Short-notice Audit (Reference ISO 17021 paragraph 9.5.2, AS9104A 8.2.3 / AS9104/1 8.1.3). This audit scope will include investigation of nonconformities that resulted in the change of status to Probation or Disapproval and assessment of impact to certification.
  10. Upon request, the Seller will grant Boeing access to the tier two assessment results data contained within the IAQG On-line Aerospace Supplier Information System (OASIS).
  11. CB is provided access to applicable proprietary data (including Boeing proprietary data) to the extent necessary to assess supplier processes. The Seller must ensure compliance with contractually imposed export control and classified program requirements.
  12. Seller complies with all CB requirements imposed to issue and maintain AQMS certification/registration.



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Boeing recognition of Seller's AQMS certification does not affect the right of Boeing to conduct audits and issue findings at the Seller's facility. Boeing reserves the right to provide Boeing-identified quality system findings, associated quality system data, and quality performance data to the Seller's CB.



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## Appendix A AS9100C, Quality Management Systems – Requirements for Aviation, Space and Defense Organizations

The Seller is to maintain an effective quality system to ensure product and process integrity that is based on ISO 9001 as supplemented by 9100.

*Note: 9100 contains ISO 9001 requirements with supplementation sequenced appropriately therein.*

Additional information on ISO and ISO 9001 can be obtained at

<http://www.iso.ch/>

ISO standards can be purchased from the U.S. member body to ISO, which is the American National Standards Institute (ANSI) at <http://webstore.ansi.org> or from the ISO member body in your country.

AQMS standards (9100) can be obtained from one of the following sources:

### **AS9100C**

**SAE, the Society of Automotive Engineers:**

<http://www.sae.org>

### **EN9100**

**SD-STAN, AeroSpace and Defence Industries Association of Europe Standards**

<http://www.asd-stan.org/index.asp>

### **JISQ 9100**

**JSA, Japanese Standards Association:**

<http://www.jsa.or.jp/top.asp>



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## Appendix B Phased Out

The Boeing Company currently does not recognize AS9003 for production approvals, it has been phased out over time and therefore this Appendix is considered “Phased Out” . .

AS/EN/JISQ9100\* is the preferred quality management system standard.

**\*Note: 9100 includes all IAQG sanctioned standards including but not limited to AS9100C, EN9100 and JISQ 9100.**



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## **Appendix C AS9110, Quality Management Systems - Requirements for Aviation Maintenance Organizations**

The Seller is to maintain an effective quality system to ensure product and process integrity that is based on ISO 9001 as supplemented by 9110.

*Note: 9110 contains ISO 9001 requirements with supplementation sequenced appropriately therein.*

Additional information on ISO and ISO 9001 can be obtained at

<http://www.iso.ch/>

ISO standards can be purchased from the U.S. member body to ISO, which is the American National Standards Institute (ANSI) at <http://webstore.ansi.org> or from the ISO member body in your country.

AQMS standards (9110) can be obtained from one of the following sources:

**AS9110**

**SAE, the Society of Automotive Engineers:**

<http://www.sae.org>

**EN9110**

**ASD-STAN, AeroSpace and Defence Industries Association of Europe - Standards:**

<http://www.asd-stan.org/index.asp>

## **Appendix D AS9120, Quality Management Systems – Requirements for Aviation, Space and Defense Distributors**

The Seller is to maintain an effective quality system to ensure product and process integrity that is based on AS9120.

Additional information on ISO can be obtained at

<http://www.iso.ch/>

ISO standards can be purchased from the U.S. member body to ISO, which is the American National Standards Institute (ANSI) at <http://webstore.ansi.org> or from the ISO member body in your country.

AQMS standards (9120) can be obtained from one of the following sources:

### **AS9120**

**SAE, the Society of Automotive Engineers:**

<http://www.sae.org>

### **EN9120**

**ASD-STAN, AeroSpace and Defence Industries Association of Europe - Standards:**

<http://www.asd-stan.org/index.asp>

### **JISQ 9120**

**JSA, Japanese Standards Association:**

<http://www.jsa.or.jp/top.asp>

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## **Addendum 1: Variation Management of Key Characteristics (9103\*)**

Addendum 1 provides Variation Management of Key Characteristics. When required by contract, it will be flowed in conjunction with Appendix A.

### **1. Scope**

This document emphasizes requirements intended to reduce variation of key characteristics about engineering nominal specifications, prevent defects, reduce waste, increase profit, improve product quality, and exceed customer expectations.

### **2. Assessment of Conformance to Requirements**

Conformance to the requirements of Addendum 1 shall be assessed by the Seller at planned intervals as part of the Seller's internal audit process. The results shall be shared with any subsequent Boeing or third party evaluator of the Seller's Addendum 1 implementation.

#### **2.1 Variation Management of Key Characteristics**

The Seller shall maintain an effective variation management system based on AS/EN/SJAC 9103, *Variation Management of Key Characteristics*, and a Boeing specific requirement as follows:

*In some cases it may be impossible or prohibitively expensive to meet the stability and capability requirements of AS/EN/SJAC 9103 Section 5. These exceptions must be documented by the Seller and shall require Boeing approval (ref. AS/EN/SJAC 9103 Section 5.6).*

\*Note: 9103 includes all IAQG sanctioned standards including but not limited to AS9103, EN9103 and SJAC 9103.

AQMS standards (9103) can be obtained from one of the following sources:

#### **AS9103**

**SAE, the Society of Automotive Engineers:**

<http://www.sae.org>

#### **EN9103**



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**ASD-STAN, AeroSpace and Defence Industries Association of Europe -  
Standards:**

<http://www.asd-stan.org/index.asp>

**SJAC9103**

**JSA, Japanese Standards Association:**

<http://www.jsa.or.jp/top.asp>



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## **Addendum 2: Quality Systems Requirements for Deliverable Software**

Addendum 2 includes aerospace requirements for deliverable software which have been separated into two sections. Seller shall select and declare in their quality manual, which section they will deploy to meet the Addendum 2 requirement.

Section 1 is based upon AS 9100C and AS9115.

Section 2 is based upon the AS/EN/JISQ 9100\* and Software Engineering Institute (SEI) Capability Maturity Model Integrated (CMMI).

### **Section 1 – Quality Management Systems – Requirements for Aviation, Space and Defense Organizations – Deliverable Software (Supplement to 9100)**

The Seller shall maintain an effective quality management system in accordance with AS/EN/JISQ 9100\* (Appendix A) to ensure product and process integrity, and shall maintain an effective software quality management system to ensure product and process integrity that is based on SAE AS9115.

AS9115 can be obtained through:

**SAE, the Society of Automotive Engineers**

400 Commonwealth Drive

Warrendale, PA 15096-0001

Phone: 724-776-4970

Fax: 724-776-0790

Web site address: <http://www.sae.org>

**\*Note: 9100 includes all IAQG sanctioned standards including but not limited to AS9100C, EN9100 and JISQ 9100**



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## **Section 2 – Deliverable Aerospace Software Supplement for AS/EN/JISQ 9100\* Quality Management Systems - Capability Maturity Model® Integration (CMMI)**

The Seller shall maintain an effective quality management system in accordance with AS/EN/JISQ 9100\* (Appendix A) to ensure product and process integrity and shall have completed a Standard CMMI Appraisal Methodology for Process Improvement (SCAMPI) Level A assessment.

The Seller shall have been assessed and recognized at CMMI level 4 or above by an external SEI authorized assessor within the past 36 months.

The CMMI assessment / recognition shall encompass applicable Boeing programs at the Seller's facilities performing the work.

These processes shall be applied to new programs and contracts as applicable.

Boeing reserves the right to verify the SEI level assessment at any time.

**CMMI® is registered in the U.S. Patent and Trademark Office by Carnegie Mellon University.**

**\*Note:** 9100 includes all IAQG sanctioned standards including but not limited to AS9100C, EN9100 and JISQ 9100.





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## Revision Record

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**Revision Letter**  
**Changes in this Revision**

**A**  
Changed "Content Owner" on page i.  
Added Company Quality Process Council Chair signature line.  
Changed the titles and references of Appendix A through C.  
Deleted Appendix C; Quality systems for Distributors.  
Changed Appendix D and E to Addendum 1 and 2.  
Changed affected page numbers.  
Added Addendum 1 text for AQS Requirements.  
Added Addendum 2 text for Software Requirements.

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**Revision Letter****B****Changes in this Revision**

Updated Scope and Appendix A to incorporate SAE AS9100: 2001.  
Deleted Appendix B text and replaced with reference to SAE AS9003  
Updated Addendum 1 to incorporate SAE AS9103.  
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Added requirements for Boeing recognition of accredited AQMS certification/registration and incorporated AS9006 into Addendum 2.

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## Revision Record

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**Revision Letter****D****Changes in this Revision**

Revised Scope to indicate Appendix B Phase- Out  
Updated requirements for Boeing recognition of accredited AQMS certification/registration  
Updated Addendum 2 to include CMMI

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**Revision Letter****E****Changes in this Revision**

Updated Scope to include Appendix C

Added Appendix C, AS9110 Maintenance Organization quality requirements

Updated 2.0, requirements for Boeing recognition of accredited AQMS certification/registration

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**F**

Updated Organizational ownership from BOLT to SQIT  
Updated to include industry transition  
Updated 2.0, requirements for Boeing recognition of accredited AQMS certification/registration  
Added Appendix D for AS9120, quality management systems for distributors  
Revised Addendum 2 to replace AS9006 with AS9115

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